



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
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21st January 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/12/24.

You requested the following information:

I am making a Freedom of Information Request relating to Ambulance calls made to the following amusement parks:

**Diggerland Strood;
Dreamland Margate;
Thorpe Park;
Butlins Bognor Regis.**

For each amusement park, I would like all available records of Ambulance (and paramedic car) calls to these parks for 2013-15 inclusive. This information should include:

- **The time/date of the call**
- **A description of the patient's condition, as well as an indication of whether it was life-threatening**
- **If relevant and available, information on what may have triggered the patient's condition**
- **If known, roughly where the incident requiring ambulance or paramedic assistance took place**
- **What action the ambulance staff took, such as whether the patient was taken to hospital or treated on-site.**

Please see attached our spreadsheet with tabs for each location. Each spreadsheet shows the date of the call, the description of the patient's condition as determined by our call taker when triaging the 999 call and whether or not they were taken to hospital. We are unable to provide the time of the call as this together with the other information being provided may be patient identifiable. We do not

hold information on what may have triggered the patient's condition or where in the amusement park the incident took place.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust